

Event Condition Timeline for End User Downloads

"Download Experience Component Inventory"
paper and supporting materials available at <https://op1digital.com>

Always: Has a legitimate and viable reason to want the product (C01), may escalate issues (C08), may obtain a product license (C09), appears in collected data (L) unless opted-out, may obtain product training (C11)

Before Start: Obtains authorization (C02), meets prerequisites (C03)

At Start: Reads instructions (C04), authenticates (B06), initiates download (B07)

During: Receives download from the delivery environment (F) via a delivery method (E)

At End: Experiences initiated behavior (F09), has a complete and correct copy of the file stored on their computer

After End: Encounters product experience (D), may use instructions (C04), configure product (C05), approve changes (C06), check the file (I07), validate result (C07), manages updates (C10), operates the product (C12)

Never: Violates license terms (A06), attempts to download the product from an unapproved source, attempts to bypass download limits and controls (F08)